

## Registering for ePost – [www.epost.ca](http://www.epost.ca)

### Create an ePost account in less than 5 minutes:

- Enter a username, password, email address and postal code.
- Read and accept the Terms and Conditions.
- Enter your physical address and telephone number.
- You'll be asked to create a Digital Postal Address. It's optional.
- With your account information in hand, start adding bills and statements to epost.

### Username

Each ePost Username is unique. Usernames may contain up to 32 characters and may include letters or numbers, and the 'period' or 'underscore' character.

### Password

Passwords may contain 8-32 characters and must contain:

- A capital letter and
- A lower case letter and
- A number OR a special character (\*, &, %, =, #, !, @, \$)

### Email address

ePost uses your email address to alert you to activity in your ePost mailbox, to contact you in case of a problem, and to help verify your identity at our Contact Centre. Email addresses may only contain letters, numbers, periods and the @ symbol.

### Postal Code

ePost uses your Postal Code to determine which products and services are available in your area, and to show you only the services you can use. Postal codes should be entered as letter number letter space number letter number (e.g. A1A 9Z9).



To register your Saint John Energy account in ePost you must enter your customer number followed by the account number.

- If different, please use service address postal code not the mailing address postal code.
- If you are setting up service for a new address, please allow 1 week following your move in date to register new accounts.

**Customer Support:** ePost: [epoinfo@canadapost.ca](mailto:epoinfo@canadapost.ca) or 1 (877) 376-1212

**Saint John Energy:** (506) 658- 5252 option 2